

Company policy

The business policy represents the umbrella commitments of all those involved in the processes and are under the control of LSC TEH Celostne rešitve d.o.o.. It includes elements of the quality management system and elements of the information security management system. It is adapted to the company's strategy and we are constantly coordinating with it.

All of us in the company are committed to ensuring compliance with national and European legal requirements and the requirements of the target market, which includes compliance with standards. The top management and all employees of the company are committed to the quality of work performed, and the protection of information included in the work process.

We position ourselves on the market as a company that offers high quality products. By using innovative technologies and approaches, we maintain the consistency of customers and gain those customers who are looking for non-serial products at a higher quality level. In this way, the visibility and reputation of the company in the environment is built. We always carry out the realization of orders within the agreed deadlines and customer requirements. We cultivate a friendly and positive attitude towards customers. Our competitive advantage is our willingness to produce specific (unique) products tailored to the needs and desires of our customers.

We monitor technological innovations in the field of metal processing and business production management systems. We employ the most competent employees, whom we constantly train. By introducing a management system and new technologies into the production process and software solutions, we want to increase the market for our products - to strengthen our brand, especially in Slovenia and the European market.

We continue to strive to gradually increase profits and added value per employee and to ensure constant liquidity and improve creditworthiness.

The company follows the requirements of quality standards. All employees improve the processes carried out in the company with their suggestions. Given the small size of the company and the willingness of management to continuous improvement, communication in the company is good, which is a key element of the success of processes and the company itself. We constantly maintain the level of quality but at the same time we are aware that no one is infallible, so we acknowledge our mistakes, eliminate them and improve our work. The system of continuous improvement requires us to constantly monitor the set goals and identify appropriate measures to achieve them.

The company's management is aware of the importance of continuous identification and treatment of risks and opportunities arising from the company's operations. Decisions and strategic goals of the company are made on the basis of identified risks and opportunities.

To ensure information security, we have implemented an information security management system, which provides the following overarching goals:

- Confidentiality: provide access to information only to authorized persons,
- integrity: protecting the accuracy and completeness of information by preventing unauthorized changes,
- availability: providing authorized persons with access to information and related resources when they need it.

We build the company's business policy within the company, inform employees about it and strive to ensure that this is the only way to show it externally. Together, including external partners, we are responsible for implementing this business policy in order to maintain the company's competitive reputation and advantage. Managers also contribute to raising the culture of employees with their personal appearance.

Jesenice, 4.2.2022

Luka Simič, director

A handwritten signature in blue ink is written over a printed LSC logo. The logo is enclosed in a parallelogram border and includes the number '3' in the top right corner. The signature is a cursive-style name that appears to be 'Luka Simič'.